

ORDINANCE NO. O-2023-4

AN ORDINANCE MODIFYING O-2020-3 AND ADOPTING A NEW SCHEDULE OF CHARGES, FEES AND RATES FOR WATER AND WASTEWATER SERVICES

WHEREAS, the City of Maynardville (the “City”) operates a utility system which provides water and wastewater services to the residents of the City and the service area outside the corporate limits of the City; and

WHEREAS, the City is required pursuant to state law and its covenants with the holders of its water and wastewater bonds and other obligations to set its rates at a level sufficient to fund its operations, debt service and depreciation on its facilities and equipment related to its utility operations; and

WHEREAS, to comply with its obligations the City, acting through its Board of Commissioners, desires to establish charges, fees and rates for water and wastewater services. Effective date of new schedule of charges, fees and rates is as set forth in this Ordinance.

NOW, THEREFORE, BE IT ORDAINED BY THE CITY OF MAYNARDVILLE:

SECTION 1: Ordinance O-2022-7 is hereby amended in its entirety and a new schedule of charges, fees and rates are established as set forth below.

SECTION 2: Schedule of charges, fees and rates.

Water Rates

The water service charge shall be calculated using that rate schedule which is on file in the office of the City Recorder. Each year in April, the water rate charges shall increase by 3% unless there is a recognized need to increase beyond the 3% to meet the financial obligations of the utility, and in furtherance thereof, the Board of Commissioners shall have the right, but not the requirement in April of each year to vote as to whether there is a need to increase the rates by 3% or above, or whether there is no need to increase for that year. If no action is taken by said Board of Commissions, then the water rate charges shall increase by said 3%. The above described said rate schedules which are on file

in the office of the City Recorder shall be adjusted accordingly to reflect all rate changes. All rates changes shall be effective on July 1st of each calendar year.

COMMODITY CHARGES

SEE TABLE AVAILABLE IN CITY RECORDER'S OFFICE

In addition to the Commodity Charge specified in the rate table available at City Hall, there shall be an additional monthly charge for meters larger than 5/8" as provided in the following schedule.

Additional Monthly Service Charge per Connection for Meters Larger than 5/8":

In Inches	Inside City	Outside City
3/4	6.00	8.00
1	13.00	15.00
1 1/2	23.00	27.00
2	37.00	44.00
3	75.00	90.00
4	130.00	156.00
6	292.00	350.00
8	518.00	622.00
10	793.00	952.00
12	1177.00	1414.00

Wastewater Rates

Wastewater Rates

The wastewater service charge shall be calculated using that rate schedule which is on file in the office of the City Recorder. Each year in April, the wastewater rate charges shall increase by 3% unless there is

a recognized need to increase beyond the 3% to meet the financial obligations of the utility, and in furtherance thereof, the Board of Commissioners shall have the right, but not the requirement in April of each year to vote as to whether there is a need to increase the rates by 3% or above, or whether there is no need to increase for that year. If no action is taken by said Board of Commissions, then the wastewater rate charges shall increase by said 3%. The above described said rate schedules which are on file in the office of the City Recorder shall be adjusted accordingly to reflect all rate changes. Annual rate changes (those mentioned above) shall be effective on July 1st of each calendar year. All other changes to rates and fees will be specified by the board.

COMMODITY CHARGES

SEE TABLE AVAILABLE IN CITY RECORDER'S OFFICE

Meter Tap Fees:

5/8"	\$1,500.00
3/4"	\$1,500.00
1"	\$1,500.00
1 ½"	\$1,500.00
2"	\$1,500.00
3"	\$1,500.00
4"	\$1,500.00
6"	\$1,500.00
2" fire line	\$1,500.00
4" fire line	\$1,500.00
6" fire line	\$1,500.00
8" fire line or greater	\$1,500.00

In addition to the above tap fees, customer shall also be responsible for the payment of the cost of the labor and materials, road crossing (bores) and all appurtenances as necessary to complete the connection for all meter sizes. A fire line meter is required for all fire lines and/or lines to serve sprinkler systems. A 5/8" and ¾" meter shall be included in the meter tap fee, but all other meters shall be charged at the rate for the size of meter and appurtenances. All required fees and costs are due and payable in full upon application for service.

New account Utility Service Fee and Reconnection fee and Leak adjustments:

- A. The Utility service fee for new accounts shall be \$75.00 for residential and \$200.00 for non-residential.
- B. The reconnection fee for service accounts which have been terminated due to delinquent payments as set forth in this ordinance shall be \$50.00.
- C. The reconnection fee for utility service accounts which have been terminated due to delinquent payments as set forth in this ordinance shall be \$50.00. However, if a delinquent utility service account has been terminated and all monies owing on that delinquent utility service account have been paid in full, then the \$50.00 reconnection fee will be waived, provided, however, that only one (1) reconnection fee on that utility service account will be waived in a consecutive 24-month period for that utility service account which was delinquent and resulted in the utility service account being terminated.
- D. Return items fees for checks and credit card transactions shall be \$35.00.
- E.
 - i. Residential Leaks that are verifiable by our metering system are eligible for a once per year (12-month cycle) leak adjustment. All leaks shall be adjusted (if account participates in the leak adjustment insurance program) on a 50/50 basis for usage above the customers six-month usage average. Accounts not participating in the ServLine leak adjustment program are not eligible for adjustment.
 - ii. Any residential leak which is proven to have occurred during a single billing cycle or which first occurred and then continued into the next consecutive billing cycle (anything over two consecutive cycles cannot be adjusted) and which is proven by the meter profiling system or such method as approved by the City the Maynardville to be a continuation of the same leak and the account is enrolled in the leak insurance program can be adjusted on the 50/50 basis as described in E i. above and if after such adjustment the amount due is \$500.00 or more a payment plan can be offered if requested by the customer following the guidelines in the table below:

\$500.00 to \$1000.00 above insurance pmt	6 equal installments
\$1,001.00 to \$2,400.00 above insurance pmt	12 equal installments
Amounts greater than \$2,400.00 above insurance pmt	Will be added to the 12 equal installments after large leak adjustment process outlined in E.iii below:

- iii. Accounts with a balance greater than 2400.00 dollars due to a water leak, after insurance payment is applied will be adjusted to pay base cost per gallon (this amount per gallon shall be determined by MUD annually or more often as production and overhead expenses' change) on 25% of the number of gallons above the amount of \$2,400.00.

These equal and consecutive monthly installments are due on the 10th of each month with the current and regular bill balance to also be paid as provided for in this ordinance. The ten percent penalty added on all past due balances per existing city policy shall also be added to the adjusted balance due subject to the installment payment plan. Penalties associated with the original leak (even if leak crosses two consecutive billing cycles) will be allowed to be assessed by the cities billing system and subsequent penalties related only to installment payment plan balances shall be adjusted. Failure to timely and properly pay each installment when due shall result in the termination of the payment plan and the entire balance due under the installment plan becoming due and payable in full on the next business day which immediately follows the day on which the installment payment was due and payable. Any payments which are due under the installment plan and which have not been timely paid as provided for herein shall subject the account holder to immediate termination of their utility services and all reconnection fees shall be applicable before service is reestablished.

iii. The City of Maynardville is partnering with ServLine Insurance to offer leak insurance to each utility customer. All MUD customer accounts will be automatically signed up for the minimum \$2,500 leak insurance charged to the individual account. Customers can choose to opt out of the program completely, by waving their rights to any and all future adjustment or they can choose to opt in to enhanced coverage (details available through ServLine program). If a customer chose to opt out, they will be responsible for the leak amount in its entirety. No adjustments will be given to accounts that do not participate in the leak insurance program. All leak adjustments for participating customers will follow i. and ii. above. The customer is responsible for reporting leaks to the leak insurance company.

iv. Non-residential customers shall also follow shall also follow E i. , ii, iii. As outlined above.

v. The City of Maynardville will also follow E i., ii., iii. As outlined above for all residential and non-residential sewer customers for ServLine insurance sewer adjustments.

Pressure Check Fee:

\$20.00 water spigot pressure check can be charged if multiples are requested.

Meter Check Fee:

\$30.00 to pull meter profile at customer request more than once per 12-month cycle.

Private Fire Service Charges:

In connection privately owned automatic sprinklers or hose outlets, MUD provides water service to any residential, commercial or industrial customer; the private fire service charge shall be comprised of the additional monthly charge for meters larger than 5/8" plus the customer's monthly usage.

Method of Payment for All Current and Past-Due Service Accounts:

All service accounts (except for payments being made under the leak installment payment plan described above) shall be due in full by the 10th day of the month. Except for those payments being made under the leak installment payment plan described above, no service accounts shall be allowed to carry a delinquent or past due balance past the due date of the current monthly billing cycle. Except for those payments being made under the leak installment payment plan described above, the service account balance shall be due and paid in full by the 10th day of the month. With the exception of those payments being made under the leak installment payment plan described above, any and all other service accounts with outstanding, past due or delinquent balances shall be disconnected on the 4th Monday of the month if any outstanding, past due or delinquent balances have not been paid in full before the said 4th Monday of the month. All service which has been disconnected or terminated for the reasons set forth in this paragraph shall not be reconnected or restored until all service account balances have been paid in full and the required reconnection fee has also been paid in full.

Backflow Inspection Fee:

Yearly backflow inspection fees shall be charged at the minimum rate of seventy-five dollars (\$75.00) plus all charges assessed to the City by all others assisting with yearly backflow inspection.

Section 3: All previous ordinances of the City of Maynardville regarding schedules of charges, fees and rates for water and wastewater services are modified to comply with the terms and provisions of this ordinance.

Section 4: This ordinance and the charges, fees and rates provided herein shall take effect, the welfare of the City requiring it.

Passed First Reading _____

Passed Second Reading _____

Ty Blakely, Mayor

Attest:

Gina Singletary, Recorder