



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Maynardville Utility District Does Not Meet Treatment Requirements

Maynardville Utility District recently violated a Federal drinking water standard. Although this situation does not require that you take immediate action, as our customers, you as a customer have a right to know what happened, what you should do, and what was done to correct this situation.

[On April 17&18 disinfectant levels dropped below 0.0mg/l for 16 hours. The standard is that levels may not drop below 0.2 for more than four hours]

What should You do?

- You do not need to boil your water or take other actions. However, if you have specific health concerns, consult your doctor.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1 (800) 426-4791 or from <http://www.epa.gov/safewater/dwhealth.html>.

What does this mean?

This situation does not require that you take immediate action. If it had been, you would have been notified immediately. Tests taken during this time period did not indicate the presence of bacteria in the water.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

Drinking water is not the only cause for these symptoms. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What happened? What is being done?

[On the evening of April 17,2023, there was a malfunction with our chlorine analyzer and low chlorine level alarm system. This malfunction caused the chlorine level to read 0.0 and not detected till the morning of April 18th. We sampled disinfectant levels at the plant and at multiple locations in the system when this was discovered, and adequate disinfection levels were found. We have repaired our chlorine analyzer to ensure it is working properly and our alarm has been repaired and tested to ensure it goes off when required. This problem has been resolved.

For more information, please contact [Maynardville Utility District] at [865-992-3821] or [125 Johnson Rd]

Please share this information with everyone who may drink this water, including those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by [Maynardville Utility District]. State Water System ID# [0000442]. Date distributed: May 1,2023 _____.

PWS Name: Maynardville Utility District

PWS-ID #: _____ 0000442

For Violation: [On April 17&18 disinfectant levels dropped below 0.0mg/l for 16 hours. The standard is that levels may not drop below 0.2 for more than four hours]

occurring on [April 17&18 2023].

The public water system indicated above hereby affirms that public notice has been provided to consumers in accordance with the delivery, content, and format requirements and deadlines in [regulatory citation].

Notice distributed by [Mail] on [4-28-2023].

Signature of owner or operator _____

Date _____